

Compliance Report Declaration Form



Project Name	Parramatta Light Rail – Stage 1
Project Application Number	SSI 8285
Description of Project	Development for the purpose of the Parramatta Light Rail – Stage 1
Project Address	Land in the suburbs of Westmead, North Parramatta, Parramatta, Rosehill, Camellia, Rydalmere, Dundas, Telopea, Carlingford, Granville and Clyde.
Proponent	Transport for NSW
Title of Compliance Report	Construction Compliance Report #9 – February to July 2023
Date	15 December 2023

I declare that I have reviewed relevant evidence and prepared the contents of the attached Compliance Report and to the best of my knowledge:

- The Compliance Report has been prepared in accordance with all relevant conditions of consent
- The Compliance Report has been prepared in accordance with the Compliance Reporting Post Approval Requirements
- The findings of the Compliance Report are reported truthfully, accurately and completely
- Due diligence and professional judgement have been exercised in preparing the Compliance Report
- The Compliance Report is an accurate summary of the compliance status of the development.

Notes:

- Under section 10.6 of the *Environmental Planning and Assessment Act 1979* a person must not include false or misleading information (or provide information for inclusion in) a report of monitoring data or an audit report produced to the Minister in connection with an audit if the person knows that the information is false or misleading in a material respect. The proponent of an approved project must not fail to include information in (or provide information for inclusion in) a report of monitoring data or an audit report produced to the Minister in connection with an audit if the person knows that the information is materially relevant to the monitoring or audit. The maximum penalty is, in the case of a corporation, \$1 million and for an individual, \$250,000; and
- The *Crimes Act 1900* contains other offences relating to false and misleading information: section 307B (giving false or misleading information – maximum penalty 2 years' imprisonment of 200 penalty units, or both).

Name of Authorised Reporting Officer	
Title	Senior Manager, Environment & Sustainability
Signature	
Qualification	Ba. Landscape Management and Conservation (Hons.)
Company	Transport for NSW
Company Address	Level 4, 4 Parramatta Square, Parramatta

Construction Compliance Report #9

February to July 2023

Parramatta Light Rail – Stage 1 (SSI-8285)

PLR-TFNSW-PJT-EE-RPT-000026

Revision 1

December 2023

Executive Summary

Parramatta Light Rail – Stage 1 ('the CSSI') will connect Westmead to Carlingford via Parramatta Central Business District (CBD) and Camellia. The CSSI is expected to be operational in 2024.

This Construction Compliance Report #9 documents Transport for NSW and its Contractors' compliance with the project's planning approval (Infrastructure Approval SSI-8285) granted by the Secretary of the NSW Department of Planning and Environment, DPE (the Secretary) in May 2018. This report covers the period from 1 February 2023 to 31 July 2023.

During the reporting period, the Supply Operate and Maintain (SOM) Works (Package 5) contractor continued construction of the stabling and maintenance facility (SaMF), and continued construction of traction power substations (TPS) and light rail stops. The Infrastructure Works (Package 4) contractor undertook minor defect rectification and landscape maintenance.

The following provides a summary of environmental performance during the period:

- On-site environmental performance was generally well managed across the project
- No reportable incidents occurred
- Three (3) non-compliances were raised during the reporting period. One non-compliance raised during a previous period remained open during the period.

The total number of complaints received during the reporting period (43) was slightly less, when compared with the previous reporting period (55) and substantially less than the period before that (290). This is attributed to the substantial completion of the Infrastructure Works (Package 4). Of 43 complaints in total, 26 complaints were determined to be attributable to project works following investigation.

Summary statistics for each PLR delivery package and TfNSW during the reporting period:

Construction Package	Ongoing Requirements (non-compliances raised)	Notifiable Incidents	ER inspections (Issues/ opportunities for improvement raised)	Environmental Audit Reports (findings)	Complaints Attributable to Project Works (total complaints received)
Package 1 Road Enabling Works	0 (0)	0	0 (0)	0 (0)	0
Package 2 PLR Westmead Precinct	0 (0)	0	0 (0)	0 (0)	0
Package 3 Early Works Portion 2	0 (0)	0	0 (0)	0 (0)	0
Package 4 Infrastructure Works	449 (0)	0	1 (0)	0 (0)	4
Package 5 SOM Works	287 (2)	0	51 (386)	1 (3)	19
Project Wide TfNSW	140 (1)	0	0 (0)	1 (1)	3
Total	876 (3)	0	52 (386)	1 (4)	26 (43)
<i>Total from previous period</i>	<i>1213 (3)</i>	<i>0</i>	<i>43 (263)</i>	<i>0 (0)</i>	<i>34 (55)</i>

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Document control

Approval and authorisation

Title	Parramatta Light Rail – Stage 1 Construction Compliance Report #9 February 2023 to July 2023
Document Reference	PLR-TFNSW-PJT-EE-RPT-000026

Version status

Revision	Date	Description	Approval/ Reviewer	Declaration
0	13-Dec-23	Compliance report for Internal Review	Senior Manager Environment & Sustainability	Not Applicable
1	15-Dec-23	For issue	Senior Manager Environment & Sustainability	Not Applicable

Glossary / Abbreviations

Abbreviation	Expanded text
AA*	The Acoustics Advisor for the CSSI.
Active Transport Link*	An active transport link (pedestrian and cycling) connecting Carlingford to the Parramatta Valley Cycleway at Rydalmere, with bridge crossings at Parramatta River and James Ruse Drive, and ending at Alfred Street, Parramatta
Ancillary facility*	A temporary facility for construction of the project including an office and amenities compound, construction compound, material crushing and screening plant, materials storage compound, maintenance workshop, testing laboratory, material stockpile area car parking compound and truck marshalling facility.
CCR	Construction Compliance Report
CEMP*	Construction Environmental Management Plan
CoA	The Planning Minister's conditions of approval
Completion of construction*	The date upon which all construction works and activities described in the EIS/Submissions Report (incorporating Preferred Infrastructure Report) are completed and all requirements of the Secretary (if any) and the whole of the CSSI has been constructed to the appropriate standard for operation
Construction*	<p>Includes all works required to construct the CSSI as described in the EIS/Submissions Report (incorporating Preferred Infrastructure Report), including commissioning trials of equipment and temporary use of part of the CSSI, but excluding the following low impact work:</p> <ul style="list-style-type: none"> (a) survey works including carrying out general alignment survey, installing survey controls (including installation of global positioning system (GPS)), installing repeater stations, carrying out surveys of existing and future utilities and building and road dilapidation surveys; (b) investigations including investigative drilling, contamination investigations and excavation; (c) establishment of ancillary facilities in approved locations including constructing ancillary facility access roads and providing utilities to the facility; (d) operation of ancillary facilities if the ER has determined the operational activities will have minimal impact on the environment and community; (e) minor clearing and relocation of native vegetation, as identified in the EIS/Submissions Report (incorporating Preferred Infrastructure Report); (f) installation of mitigation measures including erosion and sediment controls, temporary exclusion fencing for sensitive areas and acoustic treatments; (g) property acquisition adjustment works including installation of property fencing, and relocation and adjustments of property utility connections including water supply and electricity; (h) relocation and connection of utilities where the relocation or connection has a minor impact to the environment as determined by the ER; (i) reconfiguration of Robin Thomas Reserve for the purposes of maintaining two sports playing fields; (j) archaeological testing under the <i>Code of practice for archaeological investigation of Aboriginal objects in NSW (DECCW, 2010)</i>, archaeological investigations to inform design or archaeological monitoring undertaken in association with [a]-[i] above to ensure that there is no impact to heritage items;

Abbreviation	Expanded text
	<p>(k) other activities determined by the ER to have minimal environmental impact which may include construction of minor access roads, temporary relocation of pedestrian and cycle paths and the provision of property access including access and egress to construction ancillary facilities; and</p> <p>(l) maintenance of existing buildings and structures required to facilitate the carrying out of the CSSI.</p> <p>However, where heritage items, or threatened species, populations or ecological communities (within the meaning of the <i>Biodiversity Conservation Act 2016</i>) are affected or potentially affected by any low impact work, that work is construction, unless otherwise determined by the Secretary in consultation with OEH or DPI Fisheries (in the case of impact upon fish, aquatic invertebrates or marine vegetation).</p> <p>Construction does not include site establishment works where such works are included as part of a Site Establishment Management Plan approved under Condition C18.</p>
CSSI*	The Critical State Significant Infrastructure as described in Schedule 1 of this approval, the carrying out of which is approved under the terms of this approval.
CSSI, the	Parramatta Light Rail – Stage 1 (Westmead to Carlingford)
CTP	Compliance Tracking Program
DPE	NSW Department of Planning and Environment
Eat Street*	That section of Church Street between Palmer and George streets.
EIS*	The Environmental Impact Statement submitted to the Secretary seeking approval to carry out the project described in it, as revised if required by the Secretary under the EP&A Act and including any additional information provided by the Proponent in support of the application for approval of the project.
EMS*	Environmental Management System
EP&A Act*	<i>Environmental Planning and Assessment Act 1979 (NSW)</i>
EPA*	NSW Environment Protection Authority
EPL*	Environment Protection Licence under the POEO Act
ER*	The Environmental Representative for the CSSI
Heritage item*	A place, building, work, relic, archaeological site, tree, movable object or precinct of heritage significance, that is listed under one or more of the following registers: the State Heritage Register under the <i>Heritage Act 1977 (NSW)</i> , a state agency heritage and conservation register under section 170 of the <i>Heritage Act 1977 (NSW)</i> , a Local Environmental Plan under the EP&A Act, the World, National or Commonwealth Heritage lists under the <i>Environment Protection and Biodiversity Conservation Act 1999 (Cth)</i> , and an “Aboriginal object” or “Aboriginal place” as defined in section 5 of the <i>National Parks and Wildlife Act 1974 (NSW)</i> .
Highly Noise Intensive Works*	Rock breaking, rock hammering, sheet piling, pile driving and any similar activity
ICNG*	<i>Interim Construction Noise Guideline (DECC, 2009)</i>
Incident*	<p>An occurrence or set of circumstances that causes or threatens to cause material harm.</p> <p><i>Note: “material harm” is defined in this approval.</i></p>

Abbreviation	Expanded text
Material harm*	Is harm that: (a) involves actual or potential harm to the health or safety of human beings or to ecosystems that is not trivial, or (b) results in actual or potential loss or property damage of an amount, or amounts in aggregate, exceeding \$10,000, (such loss includes the reasonable costs and expenses that would be incurred in taking all reasonable and practicable measures to prevent, mitigate or make good harm to the environment).
Minister*	NSW Minister for Planning
Non-compliance*	An occurrence, set of circumstances or development that is a breach of this approval but is not an incident.
OEMP*	Operational Environmental Management Plan
Operation*	The carrying out of the CSSI (whether in full or in part) upon the completion of construction for the applicable stage (if any), excluding the following activities: <ul style="list-style-type: none"> • commissioning trials of equipment; • temporary use of any part of the CSSI; and • maintenance works. <p><i>Note: There may be overlap between the carrying out of construction and operation if the phases are staged. Commissioning trials of equipment and temporary use of any part of the CSSI are within the definition of construction.</i></p>
PCCR	Pre-Construction Compliance Report
SPiR	Submissions and Preferred Infrastructure Report
Planning Approval	The Planning Approval includes the Conditions of Approval, the EIS and the Submissions and Preferred Infrastructure Report
PLR	Parramatta Light Rail (Stage 1)
POEO Act*	<i>Protection of the Environment Operations Act 1997 (NSW)</i>
Proponent*	The person identified as such in Schedule 1 of this approval
Relevant Council(s)*	Any or all as relevant: <ul style="list-style-type: none"> • City of Parramatta; and • Cumberland Council
REMMs	Revised Environmental Management and Mitigation Measures
Secretary*	Secretary of the NSW Department of Planning and Environment (or nominee, whether nominated before or after the date on which this approval was granted)
SOM	Supply, Operate and Maintain
TfNSW	Transport for NSW (the Proponent)
Unexpected heritage find*	An object or place that is discovered during the carrying out of the CSSI and which may be a heritage item but was not identified in the documents referred to in Condition A1 or suspected to be present. An unexpected heritage find does not include human remains.
Work*	All physical work for the purpose of the CSSI including construction

* As defined in the Infrastructure Approval

1 Introduction

1.1 Context

This Construction Compliance Report (CCR) has been prepared for Parramatta Light Rail, Stage 1 (the 'CSSI'). The Staging Report (PLR-TFNSW-CBD-PE-RPT-000001) describes the staging of the delivery and operation of the CSSI in compliance with the requirements of the Infrastructure Approval (SSI 8285).

Condition of Approval (CoA) A37 of the Infrastructure Approval requires that the CCR be prepared and submitted to the Secretary for information every six months from the date of commencement of construction for the stage and package of works to which the report applies. The CCR is to be made publicly available by TfNSW in accordance with CoA A33.

1.2 Purpose of this report

The purpose of this CCR is to address the requirements of CoA A37 of the Infrastructure Approval. This CCR has been prepared in accordance with the PLR Compliance Tracking Program (CTP). The CTP was issued to Department of Environment and Planning (DPE) by Transport for NSW (TfNSW) on 6 December 2018 and subsequently updated and resubmitted on 16 October 2019.

This Report is issue number nine (9) of the six-monthly CCR for the Parramatta Light Rail, Stage 1 project. Transport for NSW and its Contractors are jointly responsible for compliance with the project conditions of approval and other requirements. In accordance with the Staging Report, this CCR covers a period of six (6) calendar months (i.e. February to July / August to January) for all active packages.

In this reporting period – February to July 2023, the following delivery packages were active:

- Package 4 – Infrastructure Works
- Package 5 – Supply, Operate and Maintain (SOM) Works
 - Activity A Stabling and Maintenance (SaM) Facility
 - Activity B Stops, Substations and Testing.

Details of the relevant CoA for construction compliance reporting are provided in Table 1-1, together with a cross-reference to where these requirements are addressed in this CCR. A brief overview of the project is provided in Table 1-2.

Table 1-1 Conditions applicable to the Construction Compliance Report

CoA	Condition Requirements	Document reference	How Addressed
A34	Construction Compliance Reports must be prepared	This document	This Report has been prepared to address this Condition.
A34	and submitted to the Secretary for information every six (6) months from the date of construction for the duration of construction.	Section 1.2	This Report addresses a period of six calendar months as per the Staging Report. The Report will be submitted to the Secretary for information.

CoA	Condition Requirements	Document reference	How Addressed
A34	The Construction Compliance Reports must include: (a) A results summary and analysis of environmental monitoring	Section 2.3	Environmental monitoring results for this reporting period are discussed in Section 2.3.
A34	(b) The number of complaints received, including a summary of main areas of complaint, action taken, response given and proposed strategies for reducing the recurrence of such complaints	Section 2.2	Complaints received within this reporting period are discussed in Section 2.2.
A34	(c) Details of any review of, and minor amendments made to, the CEMP as a result of construction carried out during the reporting period	Section 3.3	Reporting on the CEMP and any minor amendments undertaken during this reporting period is discussed in Section 3.3.
A34	(d) A register of any reviews of consistency undertaken including outcome	Section 3.4	A register of consistency reviews undertaken during this reporting period is discussed in Section 3.5.
A34	(e) Results of any independent environmental audits and details of any actions taken in response to the recommendations of an audit	Section 2.4	Results of independent environmental audits and actions taken during this reporting period are discussed in Section 2.4.
A34	(f) A summary of all incidents notified in accordance with Conditions A44 and A46 of this approval	Section 2.5	Notifiable incidents for this reporting period are discussed in Section 2.5.
A34	(g) Any other matter relating to compliance with the terms of this approval or as requested by the Secretary	Section 4 Business monitoring (CoA E110)	Results from business monitoring required under CoA E110 is provided in Section 4 for this reporting period.

Table 1-2 Parramatta Light Rail – Stage 1 overview

Project Name	Parramatta Light Rail – Stage 1
Project Application Number	SSI 8285
Site Address	Land in the suburbs of Westmead, North Parramatta, Parramatta, Rosehill, Camellia, Rydalmere, Dunas, Telopea, Carlingford, Granville and Clyde.
Name of Compliance Report	Construction Compliance Report – CCR #9
Dates covered by this Report	February 2023 to July 2023
Summary of project activities that occurred during the reporting period	Package 4: Minor defect rectification and landscape maintenance. Package 5: Construction of the stabling and maintenance facility continued, construction of the traction power substations (TPS) and the light rail stops also continued.

1.3 Parramatta Light Rail project description

Parramatta Light Rail is one of the NSW Government's major infrastructure projects being delivered to serve a growing Sydney.

Parramatta Light Rail – Stage 1 ('the CSSI') will connect Westmead to Carlingford via Parramatta Central Business District (CBD) and Camellia. The CSSI is expected to be operational in 2024.

The project will create new communities, connect great places and help both local residents and visitors move around and explore what the region has to offer. The route will link Parramatta's CBD and train station to a number of key locations, including the Westmead Precinct, the Cumberland Precinct, CommBank Stadium, the Camellia Town Centre, the Parramatta Powerhouse and Riverside Theatre arts and cultural precinct, the private and social housing redevelopment at Telopea, the Rosehill Gardens Racecourse and the three Western Sydney University campuses.

In summary, the key features of the project include:

- A new dual track light rail network of approximately twelve (12) kilometres in length, including approximately seven (7) kilometres within the existing road corridor and approximately five (5) kilometres within the existing Carlingford Line and Sandown Line, replacing current heavy rail services
- Sixteen (16) stops that are fully accessible and integrated into the urban environment including a terminus stop at each end of Westmead and Carlingford
- High frequency 'turn-up-and-go' services operating seven days a week from 5am to 1am. Weekday services will operate approximately every 7.5 minutes in the peak period between 7am and 7pm
- Modern and comfortable air-conditioned light rail vehicles, nominally 45 metres long and driver-operated, each carrying up to 300 passengers.
- Intermodal interchanges with existing public transport services at Westmead terminus, Parramatta CBD and the Carlingford terminus
- Creation of two light rail and pedestrian zones (no general vehicle access) within the Parramatta CBD along Church Street (generally between Market Street and Macquarie Street) and along Macquarie Street (generally between Horwood Place and Smith Street)
- A Stabling and Maintenance (SaM) Facility located in Camellia for light rail vehicles to be stabled, cleaned and maintained

- New bridge structures along the alignment including over James Ruse Drive and Clay Cliff Creek, Parramatta River (near the Cumberland Hospital), Kissing Point Road and Vineyard Creek, Rydalmere
- Alterations to the existing road network including line marking, additional traffic lanes and turning lanes, new traffic signals, and changes to traffic flows
- Relocation and protection of existing utilities
- Public domain and urban design works along the corridor and at Stop precincts
- Closure of the heavy rail line between Carlingford and Clyde
- Active transport corridors and additional urban design features along sections of the alignment and within Stop precincts
- Integration with the Opal Electronic Ticketing System (ETS)
- Real time information in light rail vehicles and at Stops via visual displays and audio.

An overview of Parramatta Light Rail route is shown in Figure 1-1.

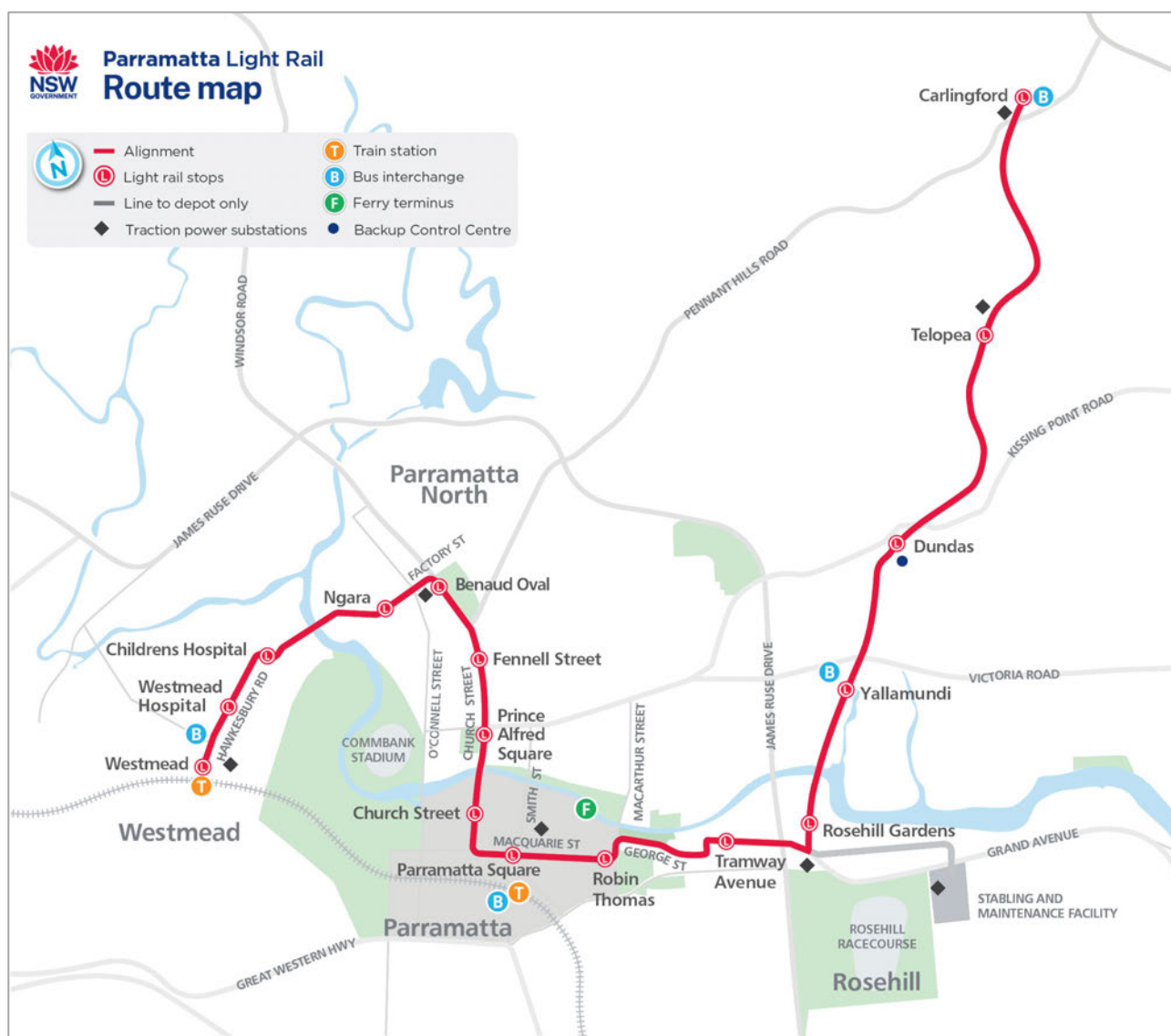


Figure 1-1 Parramatta Light Rail – Stage 1 route

1.3.1 Statutory Context

Stage 1 was subject to environmental impact assessment under the *Environmental Planning and Assessment Act 1979* (EP&A Act). It is classified as Critical State Significant Infrastructure (CSSI). Detailed environmental impact assessments have been carried out and approved by the Minister for Planning.

1.3.2 Parramatta Light Rail Planning Approval

The Environmental Impact Statement (EIS) assessed impacts for Parramatta Light Rail Stage 1 (Westmead to Carlingford), including construction and operation of light rail and associated works including road enabling work. It was approved by the Minister for Planning on 29 May 2018. The Infrastructure Approval SSI-8285 was subsequently modified under Section 5.25 of the EP&A Act on 21 December 2018 (MOD 1) and 25 January 2019 (MOD 2).

The planning approval (Infrastructure Approval SSI 8285) and related environmental assessment documents are located at Department of Planning and Environment Major Projects website:

http://majorprojects.planning.nsw.gov.au/index.pl?action=view_job&job_id=8285



Figure 1-2 Aerial image of the Stabling and Maintenance Facility in Camellia in construction by the SOM Works (Package 5) contractor (TfNSW, June 2023)

1.4 Project Staging

Parramatta Light Rail – Stage 1 is staged in accordance with CoA A13. Stages are described in the PLR Staging Report (PLR-TFNSW-CBD-PE-RPT-000001) and are summarised in Table 1-3.

Table 1-3 Parramatta Light Rail – Stage 1 staging

Stage	Package	Contractor	Project location	Description
Enabling Stage	1 – Road Enabling Works	Diona Ward Joint Venture	O'Connell Street, North Parramatta and George Street, Parramatta	Complete. Local road network improvements and adjustments to maintain performance of the local road network during the light rail construction and operation. Works include increasing the capacity of O'Connell Street and George Street to accommodate the loss of road capacity on Church Street and Macquarie Street. Also Robin Thomas Reserve playing fields reconfiguration works.
Enabling Stage	2A – Hawkesbury Road Widening	Health Infrastructure (Ford Civil Contractors)	Hawkesbury Road, Westmead	Complete. The widening of the north-western side of Hawkesbury Road including piling to accommodate for future NSW Health development, within Westmead Hospital land as well as entrance to Children's Hospital.
Enabling Stage	2B – Cumberland Hospital (East Campus) demolition	Health Infrastructure (Renascent)	Cumberland Hospital (East Campus) Fleet Street, North Parramatta	Complete. Demolition of buildings within the Cumberland Hospital (East Campus) area.
Enabling Stage	2C – Cumberland Hospital (West Campus) demolition	Health Infrastructure (Donnelley Constructions)	Cumberland Hospital (West Campus) Hainsworth Street, Westmead	Complete. Demolition of buildings within the Cumberland Hospital (West Campus) area.
Enabling Stage	3 – Early Works Portion 2	Ventia	6-8 Grand Avenue, Camellia	Complete. Remediation (capping) of the site at 6-8 Grand Avenue, Camellia. This is the allocated site for the Stabling and Maintenance (SaM) Facility.

Stage	Package	Contractor	Project location	Description
Infrastructure Delivery	4 – Infrastructure Works	Parramatta Connect (CPB and Downer Joint Venture)	Land in the suburbs of Westmead, North Parramatta, Parramatta, Rosehill, Camellia, Rydalmere, Dunas, Telopea, Carlingford, Granville and Clyde.	Substantially complete. Design and construction of civil works, public domain and light rail infrastructure up to road level / top of rail and to the top of the concrete slab at Stops, including provision of all Utility Services (excluding high-voltage power supply and cabling for rail systems), and decommissioning of the Carlingford T6 Line.
Supply, Operation & Maintain (SOM)	5A – Stabling and Maintenance Facility	Great River City Light Rail Consortium	Land in the suburbs of Rosehill and Camellia	Ongoing. Design and construction of the SaM Facility, including all light rail operations, customer service and asset management.
Supply, Operation & Maintain (SOM)	5B – Remaining elements such as Stops and Substations and Testing	Great River City Light Rail Consortium	Land in the suburbs of Westmead, North Parramatta, Parramatta, Rosehill, Camellia, Rydalmere, Dunas, Telopea, Carlingford.	Ongoing. Design and construction of light rail systems, high-voltage power supply and Stops above slab level, the supply of LRVs, the design and construction of the SaM Facility, including all light rail operations, customer service and asset management.

1.5 Approval documentation

Documentation relevant to the CSSI CCR includes:

- Parramatta Light Rail (Stage 1) Environmental Impact Statement (EIS) (Transport for NSW 2017)
- Parramatta Light Rail (Stage 1) Submissions and Preferred Infrastructure Report (SPIR) (Transport for NSW 2018)
- Infrastructure Approval SSI-8285 (approved by the Minister for Planning on 29 May 2018)
- Infrastructure Approval Modification SSI-8285 (approved by the Delegate to Minister for Planning on 21 December 2018)
- Infrastructure Approval Modification SSI-8285 (approved by the Delegate to Minister for Planning on 25 January 2019).



Figure 1-3 Photograph of the Yallamundi light rail stop in construction by the SOM Works (Package 5) contractor (TfNSW, April 2023)



Figure 1-4 Photograph of the Ngara light rail stop in construction by the SOM Works (Package 5) contractor (TfNSW, June 2023)



Figure 1-5 Aerial image of Carlingford light rail stop and the Traction Power Substation (TPS)#7 in construction by the SOM Works (Package 5) contractor (TfNSW, June 2023)

2 Project status update

2.1 Project activities

2.1.1 Overview

Project works are proceeding generally in accordance with the construction program. Table 2-1 summaries the status of each of the Packages for the reporting period.

Table 2-1 Status of Construction Packages during the reporting period

Package	Contractor	Status
1 – Road Enabling Works	Diona Ward Joint Venture	Construction* commenced 26 March 2019 substantially completed Q2 2020. Construction works re-commenced on 27 January 2021 for Robin Thomas Reserve Playing Fields reconfiguration and correction work at Woolpack Hotel. Construction completed 5 June 2021.
2A – Hawkesbury Road Widening	Health Infrastructure (Ford Civil Contractors)	Construction* commenced 15 August 2019 and was substantially completed 1 June 2020. Construction works re-commenced on 6 June 2022 for works at the entrance to the Children's Hospital at Westmead. Construction completed 5 October 2022.
2B – Cumberland Hospital (East Campus) demolition	Health Infrastructure (Renascent)	Construction* commenced 19 February 2020. Construction completed 11 June 2020.
2C – Cumberland Hospital (West Campus) demolition	Health Infrastructure (Donnelley Constructions)	Construction* commenced 19 February 2020. Construction was on hold from February 2020 and re-commenced in December 2020. Construction completed 22 December 2020.
3 – Early Works Portion	Ventia	Construction* commenced 26 September 2019 Construction completed 24 September 2021 (noting EPA site auditor sign-off of the LTEMP occurred during the period).
4 – Infrastructure Works	Parramatta Connect	Construction* commenced 5 January 2020. Construction substantially completed for the entire alignment. Ongoing work includes defect rectification and landscape maintenance.
5A – Supply Operate and Maintain (SOM) Works - SaM Facility	Great River City Light Rail	Construction* commenced 24 September 2021 following handover from Early Works contractor. Ongoing.
5B – SOM Works - Remaining elements such as Stops and Substations and Testing	Great River City Light Rail	Construction* commenced 1 February 2022 following handover from Infrastructure Works contractor. Ongoing.

* Refer to the definition of 'Construction' in the glossary in accordance with the Conditions of Approval as issued by the Secretary.

2.2 Complaints

The project received a total of 43 complaints during the reporting period (compared to 55 complaints in the last period). Of these, 26 complaints were determined to be attributable to the project works following investigation.

Complaints during the reporting period were associated with day noise (14%), access (12%), worker behaviour (12%), property damage (12%), drainage (9%) and safety observations (9%). Other complaints included out of hours works (7%), traffic (7%), and privacy (5%). Figure 2-1 provides a detailed breakdown of complaints by type for the period.

The number of complaints during this period reduced in comparison to previous periods, likely due to the majority of the civil work for the Infrastructure Works (Package 4) being mostly complete and the SOM Works (Package 5) construction being primarily focused at specific locations such as SaMF, light rail stops and Traction Power Substation (TPS) sites.

In summary there were:

- Zero (0) complaints against the Road Enabling (Package 1), Westmead Precinct (Package 2) and the Early Works (Package 3) contractors
- Four (4) complaints against the Infrastructure Works (Package 4) contractor
- Nineteen (19) complaints against Supply, Operate & Maintain (SOM) Works (Package 5) contractor
- Three (3) complaints directly attributed to TfNSW and the project in general
- Seventeen (17) complaints which were not relevant to the Project.

In terms of the distribution of complaints based on location, the number of complaints received for the Carlingford Precinct and Parramatta CBD precinct was higher than for Westmead and North Parramatta Precincts. The Camellia/Rosehill Precinct received only one complaint noting that this precinct is largely industrial. The breakdown of the complaints for each precinct for the period is shown in Figure 2-2.

Complaints have been actioned and resolved in accordance with the Complaints Management System. There are no matters which are currently subject to independent mediation. A copy of the complaint register is provided to DPE on a monthly basis, or as requested.

A number of strategies have been adopted by the project to reduce the number of complaints being received from the community, including:

- Regular engagement with stakeholders to establish expectations on the program of works including for out of hours works, parking and access changes
- Prompt investigation of complaints and response to stakeholders
- Development of receiver-specific solutions in response to noise complaints including moulded earplugs, noise cancelling headphones, supermarket vouchers and alternative accommodation
- Training and reminders are given at worksite prestart meetings to address location-specific worker behaviour issues
- Prompt review and investigation of property damage complaints
- Minimising the occurrence of out of hours works
- Using appropriate noise controls
- Regular delivery of toolbox training to the workforce.

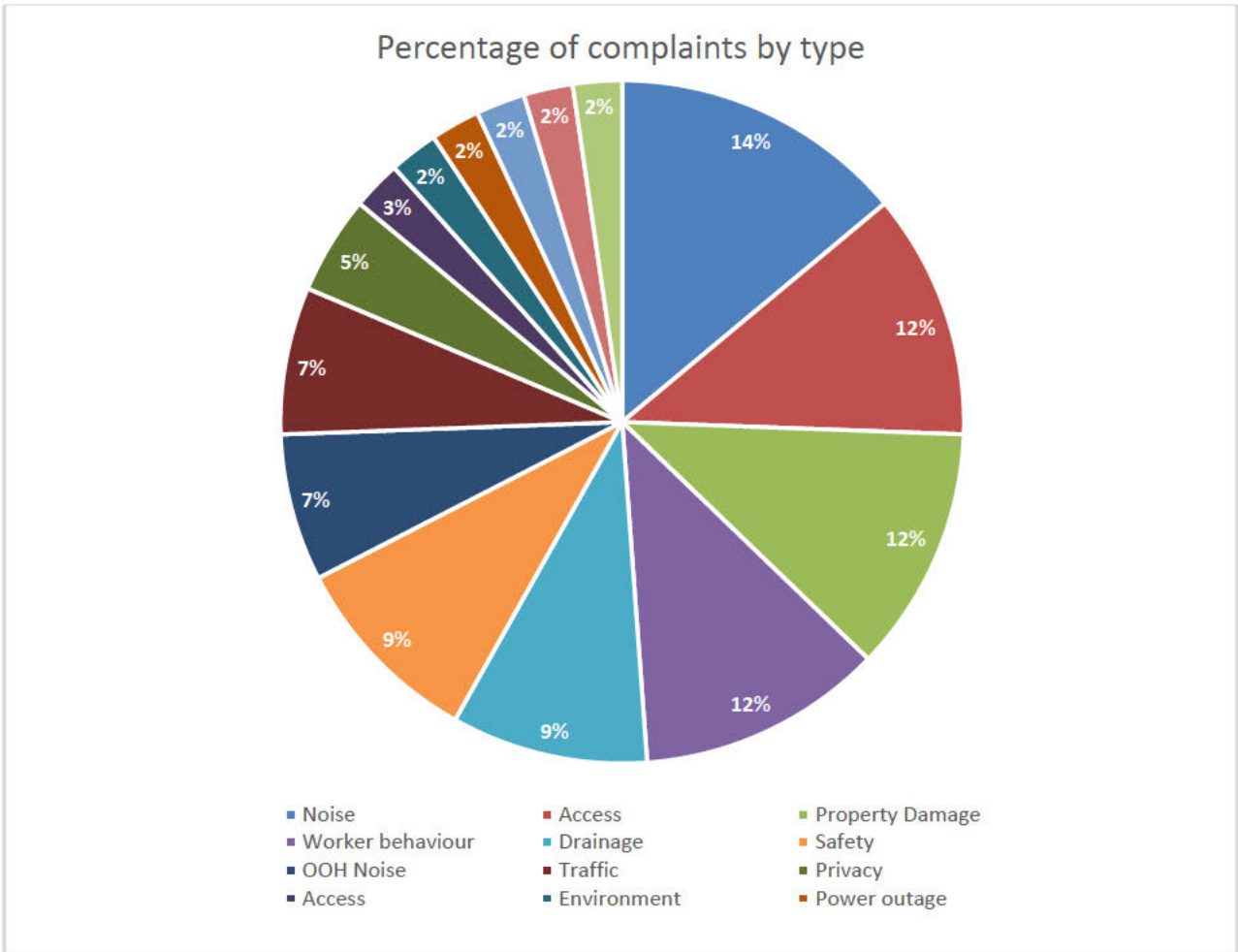


Figure 2-1 Distribution of complaints by type of complaint for the period

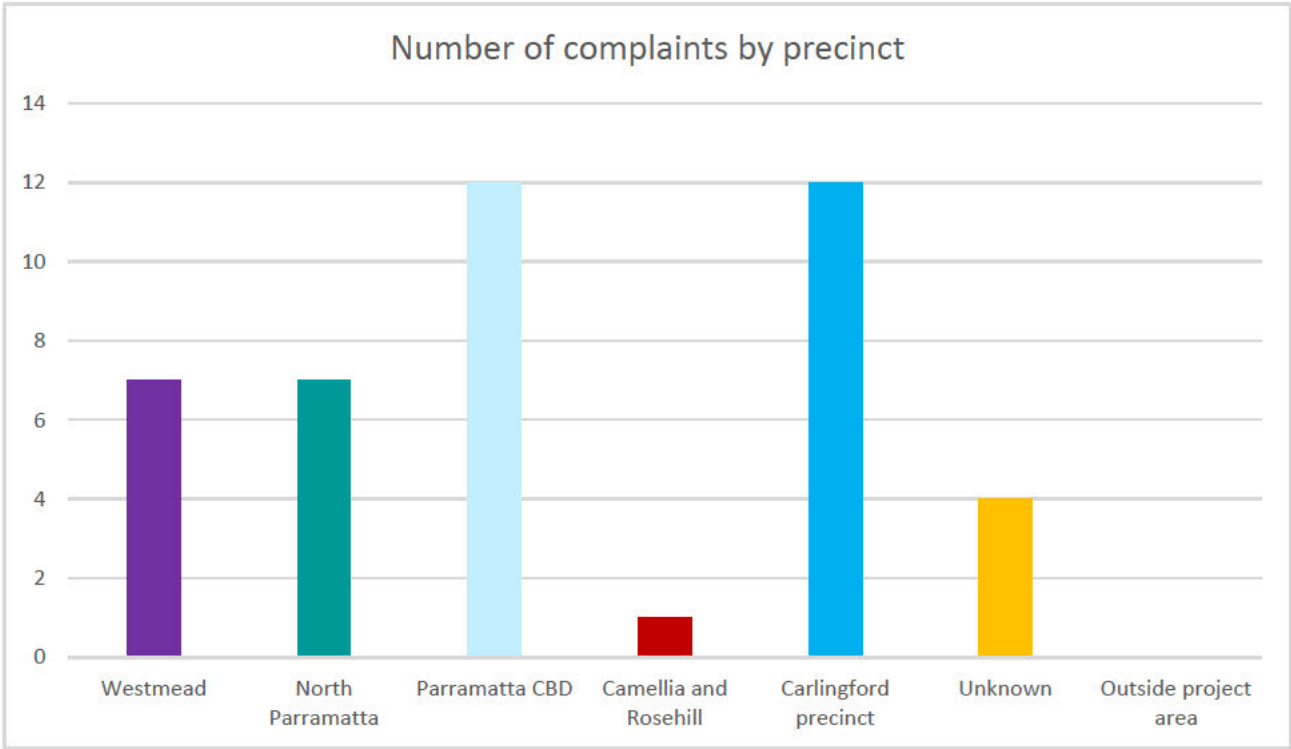


Figure 2-2 Number of complaints by precinct

2.3 Environmental monitoring

Environmental monitoring is used to review potential environmental risks caused by project activities. Monitoring allows the project to assess and evaluate receiving environment trends and ensure installed controls are appropriate and effective.

A range of environmental monitoring is required by the CoA throughout the duration of construction of the project. These measures are listed in the package-specific CEMPs. The results of the monitoring programs are described in this section. The relevant Contractors monthly reports provide further details of construction environmental monitoring carried out on behalf of the project.

Survey results from business monitoring during the reporting period is provided in Section 4 in accordance with the Business Activation Plan required under CoA E110.

2.3.1 Water quality (turbidity) monitoring

This condition is not triggered for Stage 1 (Packages 1 to 3) and Stage 3 (Package 5) of the CSSI. Water quality monitoring was undertaken by Stage 2 (Package 4) during previous periods, however as of October 2022, the Construction Phase sampling of the Water Quality Monitoring program was no longer undertaken as all drainage works were completed and areas of the project alignment sealed. In the event of an incident, dewatering works, or commencement of major defect works, further water quality monitoring may be carried out as deemed necessary.

2.3.2 Discharge water quality monitoring

Each of the main works contractors have been awarded an Environmental Protection Licence (EPL) from the NSW Environmental Protection Authority (EPA) which allow discharge of water from the worksite in accordance with the licence conditions.

The Infrastructure Works (Package 4) (EPL 21347) did not discharge water from sediment basins and settling containers, as defined by the EPL, in the period.

There were a number of water discharges from the SOM Works (Package 5) (EPL 21606) to manage water at the stabling and maintenance facility. Monitoring is required prior to each of the discharge events in accordance with the licence conditions. A summary of the monitoring data from water discharges is provided in Table 2-2.

There were no exceedances of the discharge criteria during the reporting period, and as such, it has been determined that the project has not had a detrimental impact on the NSW Water Quality Objectives.

Table 2-2 Summary of discharge water quality monitoring data for the period

Month	Number of monitoring events	Water sources	Discharge location	Criteria assessed	Range (R) and Average (Ave)		No. of exceedances
	Monitoring Events	(i.e. list of water sources, doesn't have to be specific numbers per location)		Oil, pH and Turbidity (NTU)	pH	Turbidity (NTU)	(i.e. did any of the monitoring events exceed the criteria)
Feb-23	57	SaMF - Bogie wash; DS1&7; Retention Tanks 2, 3, 4; Service Lane 3,4,5 and Wheel Lathe	Stormwater	Oil, pH and Turbidity (NTU)	R:6.9-8.5 Ave:8.0	R:0.0-49.5 Ave:11.0	Nil
Mar-23	8	SaMF - Retention Tanks 2, 4; and Wheel Lathe	Stormwater	Oil, pH and Turbidity (NTU)	R:6.7-8.1 Ave:7.4	R:0.0-26.2 Ave:8.2	Nil
Apr-23	22	SaMF - DS3&6; Retention Tanks 2, 3, 4; Rainwater tank, Service Lane 3,4,5 and Wheel Lathe	Stormwater	Oil, pH and Turbidity (NTU)	R:6.8-8.5 Ave:7.7	R:0.0-24.2 Ave:4.5	Nil
May-23	27	SaMF - DS1,2,4,6&7; Retention Tanks 2, 3, 4; Service Lane 3,4,5 and Wheel Lathe	Stormwater	Oil, pH and Turbidity (NTU)	R:6.7-8.5 Ave:7.9	R:0.0-36.5 Ave:10.8	Nil
Jun-23	1	SaMF - Retention Tank 4	Stormwater	Oil, pH and Turbidity (NTU)	R:7.3-7.3 Ave:7.3	R:0.0-0.0 Ave:0.0	Nil
Jul-23	3	SaMF - Retention Tank 2, 3and Wheel Lathe	Stormwater	Oil, pH and Turbidity (NTU)	R:8.3-8.5 Ave:8.3	R:0.0-0.0 Ave:0.0	Nil

2.3.3 Air quality monitoring

Depositional dust monitoring is carried out at the stabling and maintenance facility in accordance with the SOM Works (Package 5) Construction Air Quality Management Sub-plan. The air quality monitoring data includes monitoring of total insoluble matter. The exceedance identified in the month of July 2023, was only identified in late-October 2023 due to administrative issues associated with the analytical laboratory. It is therefore unclear what factors contributed to this exceeding result. Due to these administrative issues resulting in the absence and late reporting of dust monitoring results, the Environmental Representative has raised a non-compliance against this monitoring requirement (see Section 3).

A summary of the depositional dust monitoring for the reporting period is provided in Table 2-3.

Table 2-3 Summary of air quality monitoring data for the period

Date	Location	Parameter	Units	Target	Monitored	Exceedance
February 2023	SaMF	Insoluble matter	g/m ² /month	4	0.4	Nil
March 2023	SaMF	Insoluble matter	g/m ² /month	4	0.6	Nil
April 2023	SaMF	Insoluble matter	g/m ² /month	4	0.8	Nil
May 2023	SaMF	Insoluble matter	g/m ² /month	4	No sampling	-
June 2023	SaMF	Insoluble matter	g/m ² /month	4	No sampling	-
July 2023	SaMF	Insoluble matter	g/m ² /month	4	7.4	Yes

2.3.4 Noise monitoring

The focus of noise monitoring is to confirm predicted noise levels and monitoring in accordance with the relevant contractor Noise and Vibration Monitoring Programs.

During the reporting period, three (3) out of hours noise monitoring events were undertaken by the SOM Works (Package 5) contractor during: (1) rail milling / signalling works; (2) hydroblasting works to repair track defects at the Stabling and Maintenance Facility (SaMF); and (3) delivery and installation of Traction Power Substation (TPS) #1 at Railway Parade, Westmead. No exceedance of predicted values identified.

During the reporting period the independent acoustics advisor undertook nine (9) site inspections with associated noise monitoring events as required, as outlined in Table 2-4. The findings were reported to the relevant contractor for action.

Table 2-4 AA site inspections and noise monitoring events during the period

Date	Location	Contractor	Activity	Findings
07-Feb-23	Macquarie Street	SOM Works	Axel counter installation	Mitigation implemented. OFI – consider use of full enclosure for milling and saw cutting in highly sensitive areas.
23-Mar-23	SaMF	SOM Works	Various	No additional mitigation required.
23-Mar-23	Fennell Street / Ngara Light Rail stops	SOM Works	Saw cutting	Consider orientation of noise enclosure to best screen the most sensitive receivers
01-Apr-23	Railway Parade	SOM Works	Pavement cutting	Correct installation of noise blankets.
18-Apr-23	SaMF	SOM Works	Hydroblasting	Additional screening or reviewing optimal orientation of noise sources was recommended.
07-May-23	Alignment wide	SOM Works	No active works	Nil
02-Jun-23	TPS1 delivery, Westmead	SOM Works	Crane and trucks for delivery/install of TPS1 building	The primary intent was to complete the operation in the shortest period possible (duration reduction). The use of noise blankets would likely be ineffective as the noise sources were several metres off the ground. Residents relocated (alternative accommodation) for works.
18-Jun-23	TPS7, Carlingford	SOM Works	Cabling site establishment	It was noted that the activities are continuously moving, and the application of acoustic screening would be problematic.
26-Jul-23	TPS2 delivery, Factory St, North Parramatta	SOM Works	Crane and trucks for delivery/install of TPS2 building	Overall the operation was completed in under three hours and the works were quiet and barely discernible. One instance of metal tools being dropped into flat bed truck but otherwise limited impacts.

2.3.5 Vibration monitoring

In accordance with CoA C16, the Infrastructure Works (Package 4) contractor conducted vibration monitoring in previous periods at medical facilities in Westmead. On 7 July 2022, in consultation with HAC and the Acoustics Adviser, the continuous vibration monitors were decommissioned as the main infrastructure works were substantially complete. No other vibration monitoring was undertaken in the period.

2.3.6 Grey-headed Flying-fox monitoring

Grey-headed Flying-fox monitoring was completed on two occasions during the reporting period. The monitoring results are presented in Figure 2-3. The monitoring occurred on:

- 12 February 2023 (Ecosure, Summer 2023). Report dated 22 February 2023.
- 6 May 2023 (Ecosure, Autumn 2023). Report dated 14 December 2023.

The control camps at Gladesville and Clyde are also monitored at the same time. Monitoring of extents in Parramatta Park, Gladesville and Clyde camps were similar to previous monitoring. The low numbers of flying-foxes at the Clyde control camp is not considered project related.

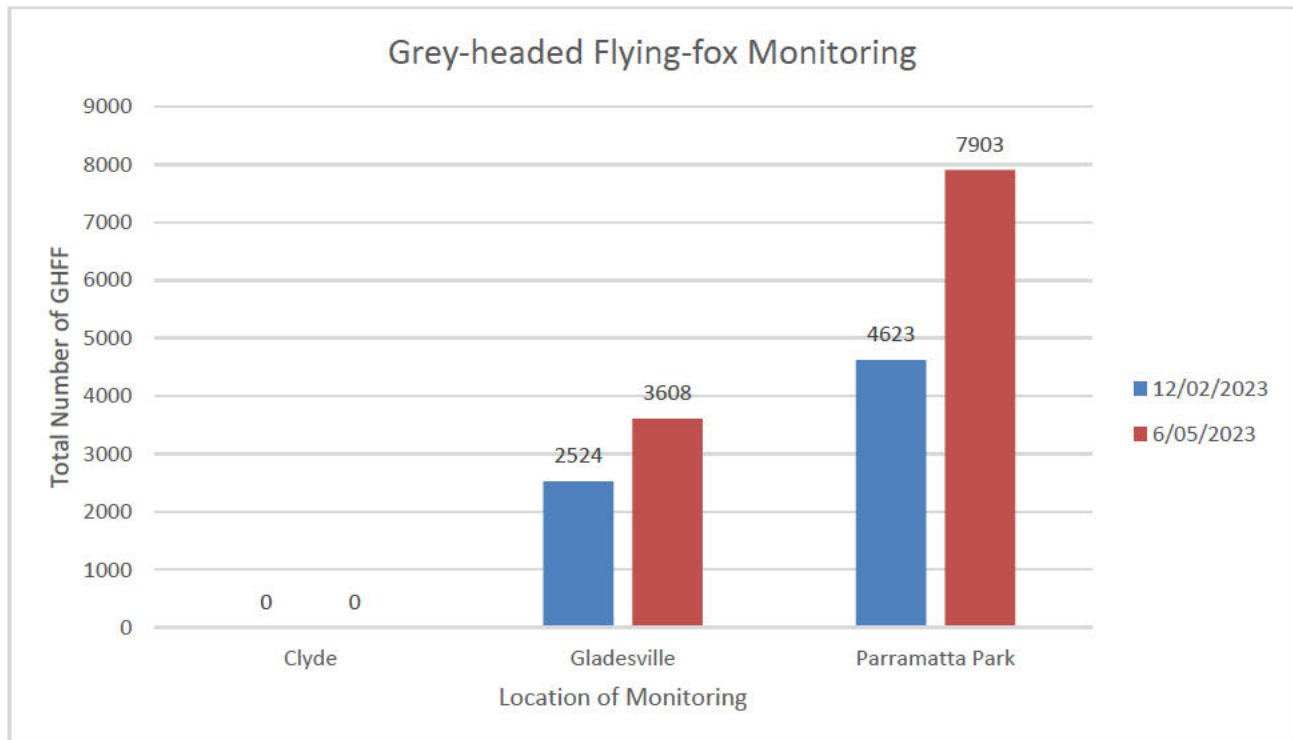


Figure 2-3 Grey-headed Flying-fox monitoring results for the reporting period

The Grey-headed Flying-fox monitoring has been compared to the baseline and historical data on Parramatta Park. The total number of Grey-headed Flying-foxes is generally consistent with the baseline monitoring data (Figure 2-4) and behaviour of the Grey-headed Flying-fox.

The May 2023 monitoring event represented the last construction monitoring event of Parramatta Light Rail as construction within the vicinity of the Parramatta Park colony is complete. Additional monitoring will be carried out as part of the testing and commissioning of the light rail vehicles to identify any impacts associated with operation of PLR.

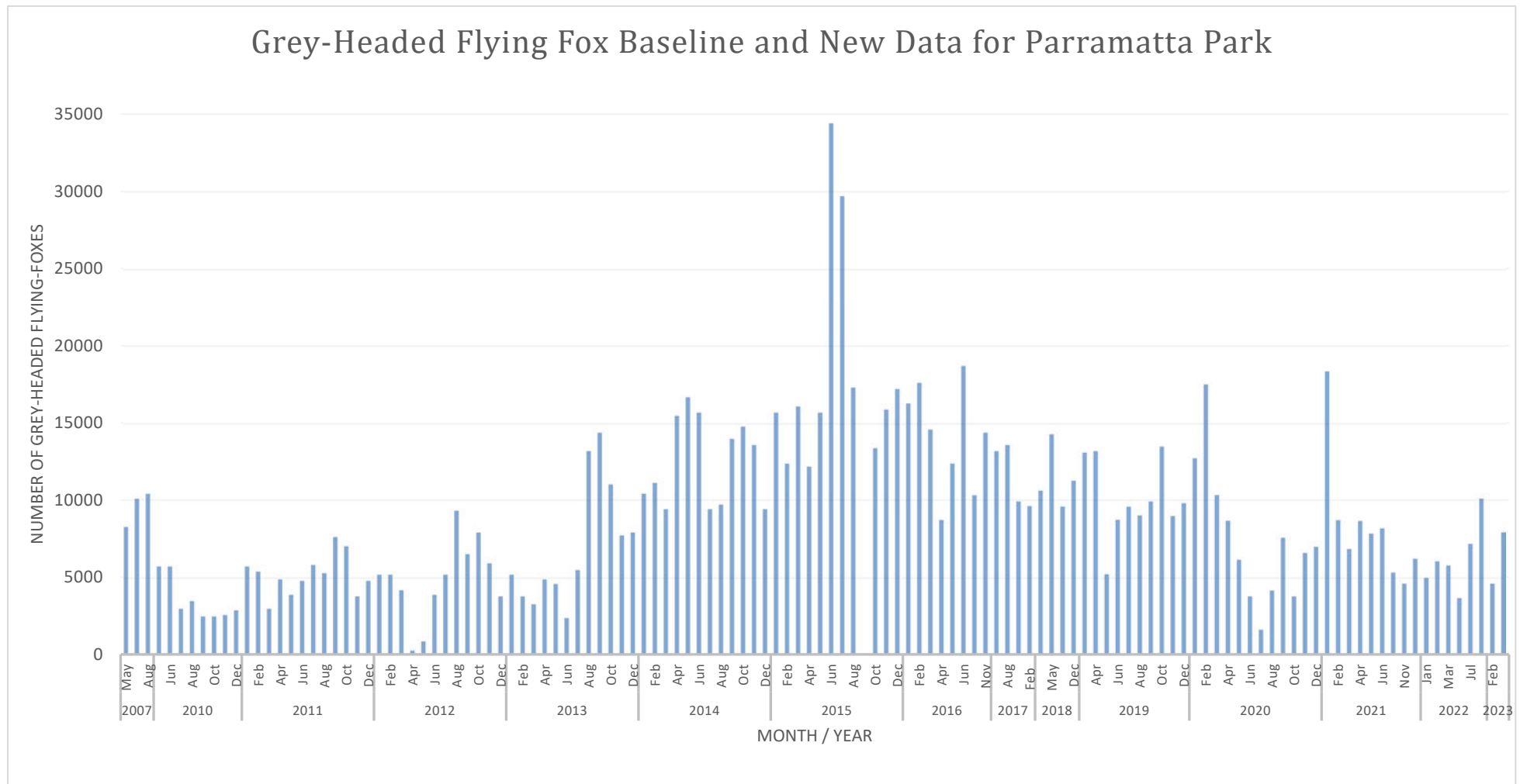


Figure 2-4 Grey-headed Flying-fox monitoring results for the reporting period against baseline and historical data (Source: Royal Botanical Gardens Martin J 2018 & Smith A 2018; NFFMP; TfNSW and Ecosure 2019, 2020, 2021, 2022, 2023)

2.3.7 Other – Heritage Finds

There were no Heritage Finds reported during the reporting period.

2.4 Independent environmental audits findings

One independent environmental audit was conducted during the reporting period in accordance with the Environmental Audit Program (PLR-TFNSW-PJT-EE-PRG-000001). The independent environmental audit was conducted from 24 to 29 March 2022 and covered all active PLR works packages, i.e., Package 5, for works from March 2022 to February 2023.

There were no non-compliances or associated corrective actions raised during the audit and four opportunities for improvement identified. Refer to

Table 2-5 for details of environmental audit findings.

Table 2-5 Independent Environmental Audit 2022/23 findings

Date	Auditee	Finding	Action / Resolution	Current Status
24 to 29 Mar 23	TfNSW	Not all environmental reports were posted on the Parramatta Light Rail Website.	The documents were posted on the website before the conclusion of the audit. No further action required.	Completed 29-Mar-23
24 to 29 Mar 23	Package 5	Building acoustic treatments were not installed prior to the required deadline and this constitutes a non-compliance.	No corrective actions are proposed to remedy this non-compliance because the installations have proceeded and the opportunity for earlier noise mitigation has passed.	N/A
24 to 29 Mar 23	Package 5	Not all complaints are being responded to in the required timeframe	Ensure an initial response is provided to complaints within the two-hour time frame.	Ongoing.
24 to 29 Mar 23	Package 5	Not all contaminated soil is being appropriately managed.	Stockpiling issues at TPS4 need to be rectified in accordance with the actions set out in the ER report for 23 March 2022. Personnel need to be reminded of appropriate stockpiling and management of contaminated spoil.	Completed 05-Apr-2023

2.5 Environmental incidents

There were no notifiable environmental incidents (as defined in the Planning Approval – refer to the Glossary) during the reporting period.

3 Construction compliance

3.1 Conditions of approval compliance table

Compliance tracking software used for the project allows for evidence to be submitted against a condition. This was made available to the Environmental Representative (ER). The status of each compliance requirement applicable during the reporting period has been recorded in accordance with the descriptors in Table 3-1.

Table 3-1 Compliance status descriptors

Status	Description
Compliant	The proponent has collected sufficient verifiable evidence to demonstrate that all elements of the requirement have been complied with.
Non-compliant	The proponent has identified a non-compliance with one or more elements of the requirement.
Not triggered	A requirement has an activation or timing trigger that has not been met at the phase of the development when the compliance assessment is undertaken, therefore an assessment of compliance is not relevant. Not triggered also applies to requirements that are identified as 'not applicable' in the Staging Report.

3.2 Non-compliances

3.2.1 Open Non-Compliances from the Previous Reporting Period

There was one non-compliance for the SOM Works (Package 5) contractor with open actions remaining at the end of the reporting period in relation to a non-compliance with CoA E49, refer to Table 3-3 for details/status.

3.2.2 This reporting period

There were three (3) non-compliances raised during the reporting period (see Table 3-2 and Table 3-3 for details). There is one non-compliance for SOM Works (Package 5) contractor with open actions remaining at the end of the reporting period.

Table 3-2 Non-compliances and compliance loads during this Reporting Period

Construction Package	Non-Compliances raised during Reporting Period	Currently open non-compliances	Compliance load at end of Reporting Period
Road Enabling Works	0	0	17
Westmead Precinct	0	0	1
Early Works	0	0	4
Infrastructure Works	0	0	26
SOM Works	2	1	6
TfNSW	1	0	12
Total	3	1	66

Table 3-3 Details of non-compliances during the reporting period (February 2023 to July 2023)

Date of occurrence	Date Identified to TfNSW	CoA / REMMs ID	Package	Summary	Actions	Status
08-Feb-23	08-Feb-23	CoA C21	SOM Works (Package 5)	<p>INX Report 254684</p> <p>During SaMF inspections, it was raised multiple times that most plant and vehicles did not have the PLR identification sticker showing the CSSI Number as required by Condition C21.</p>	<ul style="list-style-type: none"> Plant and equipment to be reviewed and signage installed on vehicles. To be reviewed / monitored on subsequent Environmental Representative site inspections. Prestart briefing held on 02-Mar-23 to identify Condition C21 requirements. 	Closed
17-May-23	17-May-23	CoA A1	Stage 0 Low Impact Works	<p>INX Report 256192</p> <p>During an Environmental Representative site inspection, it was identified that the ATL TCS works were occurring without relevant planning approval requirements and suitable environmental controls at Yallamundi Light Rail stop.</p>	<ul style="list-style-type: none"> Works stopped immediately. Ensure all approvals and requirements of the Planning Approval are implemented prior to recommencing works. Low Impact Works approval developed and endorsed by ER and TfNSW delegated authority. ECM developed and endorsed by ER. 	Closed
20-Nov-23	20-Nov-23	REMMM AQ-1	SOM Works (Package 5)	<p>During the six-monthly compliance tracking program review it was identified that monthly air quality (dust) monitoring at the SaMF was absent or late in its reporting as a result of an administration issue with the laboratory.</p>	<ul style="list-style-type: none"> Administrative issue have been fixed and late reporting data has since been provided. Gaps remain in absent data for May and June 2023. Dust monitoring to be undertaken on a monthly basis as outlined in the CAQMP. 	Closed

Date of occurrence	Date Identified to TfNSW	CoA / REMMs ID	Package	Summary	Actions	Status
01-May-22	01-May-22	CoA E49	Package 5	<p>INX Report 248848.</p> <p>Non-compliance with Project Approval (SSI-8285) Condition E49 relating to the implementation of noise mitigation measures identified in the Operational Noise and Vibration Review (ONVR) within eighteen months of the commencement of construction.</p> <p>DPE investigation ongoing.</p>	<ul style="list-style-type: none"> Finalise ONVR and submit to DPE for approval. Complete. Prepare communications materials and submit to TfNSW in advance of ONVR approval so implementation can commence as soon as possible. Complete. GRCLR to nominate a due date for delivery of all property treatments and monitor in a schedule. Complete. GRCLR to develop Environmental Alert to explain ONVR complexities and timings for the benefit of similar infrastructure projects. Complete. Working group established with TfNSW to review and monitor the roll out of ONVR consultation strategy and at-property treatments. Complete. Implement noise mitigation measures in accordance with the ONVR. Ongoing. 	In Progress

3.3 Construction Environmental Management Plan

The Construction Environmental Management Plan (CEMP) is the key management tool in relation to environmental performance during the design and construction phases. The CEMP outlines the Contractor's approach to minimising and managing environmental risks associated with the construction phase of the project. The CEMP is a dynamic document that is reviewed and amended to incorporate additional requirements as required, including changes to the project team, organisational structure and responsibilities or as improvements to procedures and methodologies develop.

Detailed environmental management Sub-plans have also been prepared as part of the CEMP. Key environmental elements have been identified for the project through the environmental assessment and approval processes. Sub-plans outline the aspects, impacts, safeguards and monitoring requirements for each key environmental element, nominate who is responsible for implementing controls and provide the frequency/timing of implementation.

Table 3-4 identifies when each Package CEMP (and Sub-plans if required under the Planning Approval) was approved by DPE and any subsequent amendments (as required).

Table 3-4 Package specific CEMP approval and minor revised updates

Package	Secretary CEMP Approval Date	Review / Amendment Comments
Package 1: Road Enabling Works	5 March 2019 22 January 2021	No update occurred during the reporting period.
Package 2: Westmead Precinct Works	13 August 2019 – Activity A 7 February 2020 – Activity B & C	No update occurred during the reporting period.
Package 3: Portion 2 Early Works	5 September 2019	No update occurred during the reporting period.
Package 4: Infrastructure Works	21 November 2019 (Heritage MP approved 20 October 2020)	No update occurred during the reporting period.
Package 5: Supply, Operate and Maintain (SOM) Works	9 March 2021 – Activity A 7 July 2021 – Activity B	No update occurred during the reporting period.

3.4 Environment Protection Licences

Where the PLR project undertakes activities which are Scheduled Activities under the *Protection of the Environment Operations Act* (1997), the Principal Contractors are required to obtain the relevant Environment Protection Licences (EPLs). The SOM Works contractor obtained an EPL on 14 December 2021, EPL no. 21606 available on the EPA's public register at:

<https://apps.epa.nsw.gov.au/prpoeoapp/Detail.aspx?instid=21606&id=21606&option=licence&searchrange=licence&range=POEO%20licence&prp=no&status=Issued>.

Table 3-5 lists the EPLs that have been active for the project during the reporting period.

Table 3-5 Status of Parramatta Light Rail Environment Protection Licences

Licensee	Construction Package	Activity Type	EPL #	Status
Parramatta Connect	Package 4	Railway activities - railway infrastructure construction	21347	Issued 3 January 2020, and currently active
Great River City Light Rail	Package 5	Railway activities - railway infrastructure construction	21606	Issued 14 December 2021, and currently active

This CCR does not document compliance against EPLs. This is carried out by licence holders.

3.5 Consistency assessment and environmental reviews

Consistency assessments and environmental reviews were approved for the project under the TfNSW Environmental Management System. Where required, the reviews were endorsed by the Environmental Representative in accordance with Condition A12 (Appendix A1). Approved documents have been provided to the ERs in accordance with Condition A24(b). Table 3-6 provides a register of consistency reviews undertaken during the reporting period.

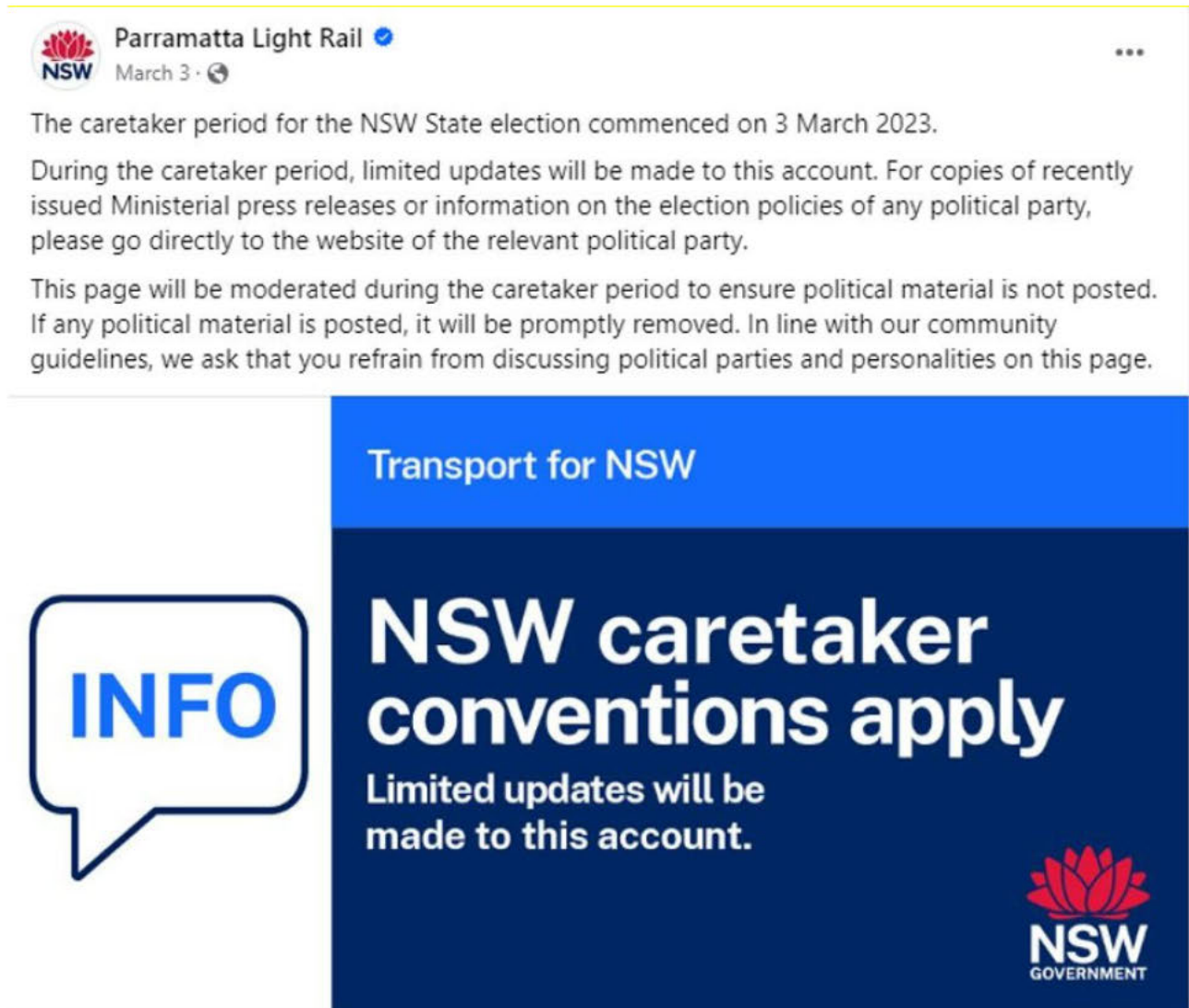
Table 3-6 Consistency reviews undertaken during the reporting period

Date	Package	Title	Summary	Outcome
17-Feb-23	SOM Works (Package 5)	Area 3 – Utilities connection BOCC, Dundas GRCLR-ER-010, Rev.02	Sewer and electrical installation works to be conducted in the road reserve and footpath areas along adjacent to 32-34 Station Street, Dundas.	Approved (flexibility provisions endorsed by TfNSW/ER)
03-Mar-23	SOM Works (Package 5)	Consistency Assessment – Tetra Masts GRCLR-CA-002, Rev.03	Installation of tetra mast infrastructure at six (6) locations within the Approved Project boundary, with five located along the main alignment, and one within the SaMF.	Approved (by TfNSW)
29-Mar-23	SOM Works (Package 5)	Area 3 – Utilities connection BOCC, Dundas GRCLR-ER-011, Rev.01	Update: Sewer and electrical installation works to be conducted in the road reserve and footpath areas along adjacent to 32-34 Station Street, Dundas.	Approved (flexibility provisions endorsed by TfNSW/ER)

4 Business monitoring

4.1 NSW caretaker conventions period

As a result of the NSW State elections which were carried out within March 2023, Government advertising restrictions commenced after 26 January 2023. This impacted the amount of business advertising that the project could carry out during the period. Communications were recommenced when the new Premier was commissioned.



Parramatta Light Rail ✓
March 3 · 🌐

The caretaker period for the NSW State election commenced on 3 March 2023.

During the caretaker period, limited updates will be made to this account. For copies of recently issued Ministerial press releases or information on the election policies of any political party, please go directly to the website of the relevant political party.

This page will be moderated during the caretaker period to ensure political material is not posted. If any political material is posted, it will be promptly removed. In line with our community guidelines, we ask that you refrain from discussing political parties and personalities on this page.

Transport for NSW

INFO

NSW caretaker conventions apply

Limited updates will be made to this account.

NSW GOVERNMENT

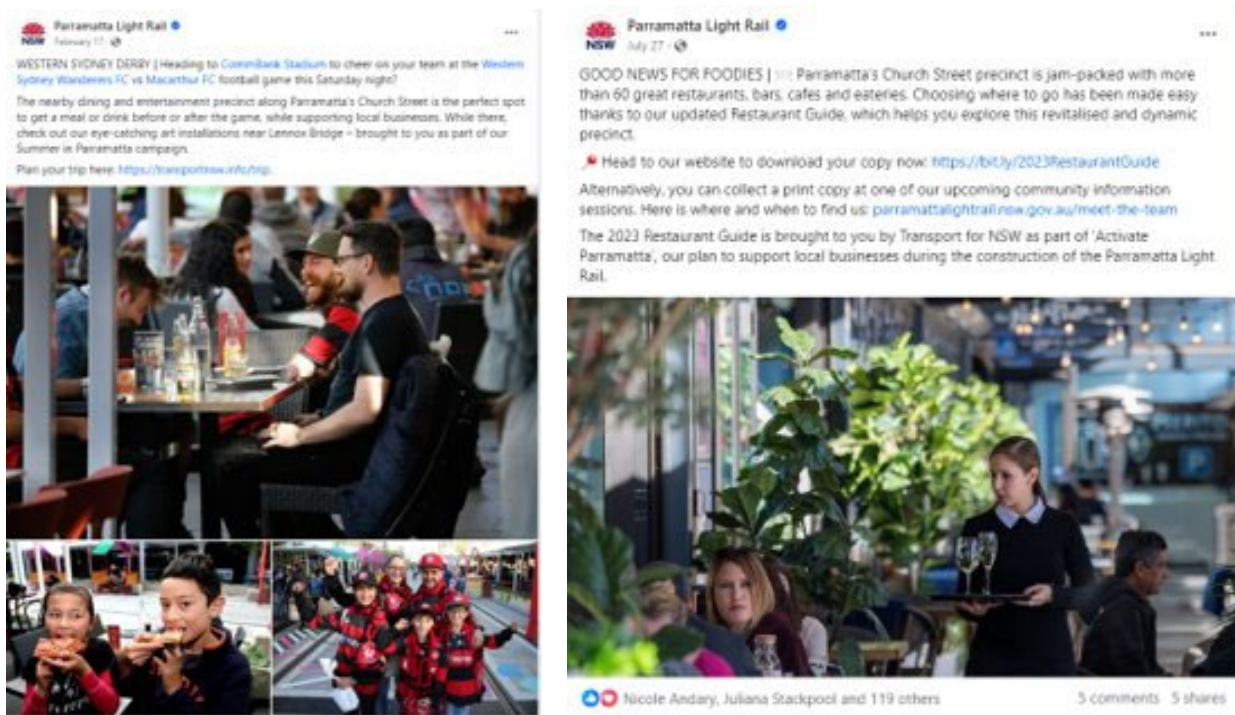
4.2 Support for small business – Advertising

As part of a targeted 'Support Local' area marketing campaign, adverts were placed in the local paper, The Parramatta Times, in May and July editions and promoted on the PLR Facebook page. The Parramatta Times is distributed to over 110 strategic locations across the Parramatta LGA and a digital version is also available. Readership exceeds 50,000 per edition with 10,000 hard copies printed.



4.3 Support for small business – Social media

As part of our commitment to supporting businesses via Social Media, regular Facebook posts are shared, supporting businesses and events.



4.4 Restaurant guide

The restaurant guide is now in its sixth edition, with the 2023 Restaurant Guide, released in July 2023 including over 60 participating businesses.

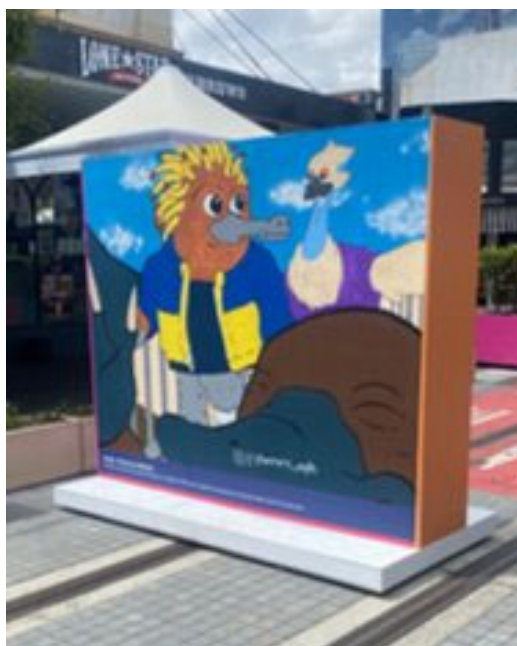
The Restaurant Guide is being distributed at our pop-up engagement sessions.



4.5 Church Street Activation

February 2023 to April 2023

As part of Transport for NSW's commitment to holding activations, the Church Street Activation was designed to encourage families to head outdoors, support local businesses and enjoy the Parramatta CBD while construction on the Parramatta Light Rail continues.



END OF REPORT

NSW Planning ref: SSI-8285-PA-360

[REDACTED]
Senior Manager Environment and Sustainability
Transport for NSW
Level 8 4 Parramatta Square, 12 Darcy Street
Parramatta New South Wales 2150

16/01/2024

Sent via the Major Projects Portal only

Subject: Parramatta Light Rail Stage 1 - Construction Compliance Report No 9

Dear [REDACTED]

Reference is made to your post approval matter, SSI-8285-PA-360, Construction Compliance Report, revision 1, dated 15 December 2023 for the reporting period February to July 2023, submitted as required by Condition A37 of SSI-8285 as modified (the **Approval**) to the NSW Department of Planning, Housing and Infrastructure.

The department has reviewed the report and considers it to generally satisfy the requirements of Condition A37 of the Approval.

Please note that acceptance of this report is not an endorsement of the compliance status of the project.

Should you wish to discuss the matter further, please contact Alfarid Hussain, on 02 9274 6456 or email compliance@planning.nsw.gov.au

Yours sincerely

NSW Planning- Compliance