

# Frequently asked questions

## Parramatta Light Rail



### Q. What is the Parramatta Light Rail?

Parramatta Light Rail is one of NSW Government's latest major transport infrastructure projects being delivered to serve a growing Sydney.

Stage 1 will connect Westmead to Carlingford via the Parramatta CBD and Camellia, with a two-way track spanning 12 kilometres.

Key destinations along the route include the Westmead Health Precinct, Cumberland Precinct, Camellia Town Centre, Telopea Precinct, Arthur Phillip High School and three Western Sydney University campuses.

### Q. What attractions are nearby?

The Parramatta Light Rail will connect customers to major attractions, such as Parramatta Square and PHIVE; the Church Street dining and entertainment precinct; CommBank Stadium; Riverside Theatres; the largest museum in NSW, Powerhouse Parramatta; and Rosehill Gardens Racecourse.

### Q. What are the key features and benefits?

Key features include:

- 16 accessible stops
- regular services from early morning to late at night, including every 7.5 minutes from 7am to 7pm on weekdays
- integrated NSW Opal card ticketing
- modern and comfortable air-conditioned vehicles that can carry up to 400 passengers.

### Q. What is the status of construction?

Work is underway to construct the remaining operational assets, following the completion of track installation along the alignment in 2022.

Current works involve the construction and fit out of the 16 light rail stops and power substations, together with signalling work, overhead wiring and underground cabling.

Construction of the Stabling and Maintenance Facility (depot) is also underway, which will house the Parramatta Light Rail's 13-vehicle fleet.

The team also continues to work on kerbs, gutters, footpaths and landscaping.

### Q. When will the light rail open?

Passenger services are expected to commence in 2024. Prior to this, an extensive testing and commissioning program will be undertaken to ensure the vehicles can operate safely on the newly built system, before passenger services commence.

### Q. What is the project cost?

Parramatta Light Rail Stage 1 is part of a \$2.875 billion program. This budget includes two major contracts to build and operate the light rail, remediation works of the Stabling and Maintenance Facility site, road and traffic works and upgrades, new bridges, walking and bike riding paths, urban design, changes to the bus network and project costs since 2015.

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## Q. What type of light rail vehicles will be used?

The Parramatta Light Rail will use 13 'Urbos 100' vehicles developed by CAF, which have been upgraded to incorporate an evolved design based on fleet performance around the world. These vehicles will provide a modern, accessible and comfortable customer experience, with real-time travel information for customers.

## Q. Is the shared walking and bike-riding path open between Carlingford and Parramatta?

Spanning a total of 5.7 kilometres, the shared path is accessible for people of all ages and abilities, and is suitable for mobility scooters, wheelchairs, prams, and other forms of personal transport.

Ongoing light rail construction continues on the Parramatta Light Rail, including the fit out of light rail stops, power substations, light rail overhead wiring and underground cabling; and will be followed by on-site testing and commissioning of the new light rail system. These ongoing works may impact where you can enter, exit or travel along the shared path from time to time.

Transport for NSW remains committed to opening all access points as soon as possible, while ensuring the safety of the community.

For more information, or to check for any work impacts before you travel, visit [parramattalightrail.nsw.gov.au/path](https://parramattalightrail.nsw.gov.au/path).

## Q. How is Transport for NSW supporting businesses?

Transport for NSW recognises the importance of supporting and managing impacts on businesses during construction. Dedicated Place Managers continue to engage directly with local businesses along the route. Visit [parramattalightrail.nsw.gov.au/businesses](https://parramattalightrail.nsw.gov.au/businesses) to find out more.

## Q. How has the project managed impacts to local parking and trees?

Delivering a major infrastructure project such as the Parramatta Light Rail in an existing environment has resulted in some impacts on parking and trees.

Transport for NSW has a strategy to offset the loss of trees removed as part of the project, and is planting more than 5500 new native and non-native trees in Parramatta streets, parks and reserves to improve the local environment.

Transport for NSW continues to minimise losses to parking and trees. Visit [parramattalightrail.nsw.gov.au/trees](https://parramattalightrail.nsw.gov.au/trees) and [parramattalightrail.nsw.gov.au/parking](https://parramattalightrail.nsw.gov.au/parking) to find out more.

## Q. How has the project managed heritage impacts?

The Parramatta Light Rail was designed to minimise impacts on heritage landmarks and items across the region, such as by using existing road and rail corridors. While there have been some impacts on Aboriginal archaeological sites and non-Aboriginal heritage items, the project has taken steps to preserve and maintain archaeological, environmental, and Aboriginal heritage across the alignment.

The project continues to work closely with NSW Government departments, agencies and partners, Heritage NSW, City of Parramatta Council, as well as local community organisations, including the Local Aboriginal Land Council and Registered Aboriginal Parties. This is to ensure important heritage is preserved and maintained. Visit [parramattalightrail.nsw.gov.au/heritage](https://parramattalightrail.nsw.gov.au/heritage) to find out more.

## Q. Are there plans to extend the light rail to Epping?

The connection from Carlingford to Epping is not part of the current Parramatta Light Rail Stage 1 project.

A transport connection between Parramatta and Epping has been identified in the *Future Transport 2056 Strategy*: the NSW Government's overarching vision for the transport network. Visit [future.transport.nsw.gov.au](https://future.transport.nsw.gov.au) to find out more.

## Q. What is the progress of Parramatta Light Rail Stage 2?

Planning and development work on Stage 2 continues, with ongoing community and stakeholder engagement.

The first phase of Stage 2 is the delivery of a new public and active transport bridge over Parramatta River between Wentworth Point and Melrose Park. Major construction of the bridge is expected to start in 2025, subject to planning approval.

### Further information

Scan the code to visit our website or call the community information line on **1800 139 389**.



### Translating and interpreting service

Interpreter service for languages other than English call **131 450** and ask them to call us on **1800 139 389**.